MEDICARE ADVANTAGE OFFERINGS

Our extensive experience will help Medicare Advantage Plans increase revenue, improve operations, achieve compliance, and enhance member satisfaction. We offer a comprehensive approach delivering results through a unique combination of regulatory and industry knowledge coupled with industry leading business and data analytics.

Differentiator

Our Medicare Advantage expertise is anchored in our experience in managing Healthcare Operations. We understand the strategic and regulatory implications of MA and will always provide an executable solution.

WHAT WE KNOW

- Revenue Management
- Compliance & Auditing
- Vendor & Delegated Entities
- Provider Engagement
- Operations & Performance
- Business Transformation
- Clinical Outcomes & Medical Management
- Strategic Services & Market Readiness

Revenue Management

- Maximizing CMS Reimbursement Through Effective Risk Adjustment
- HICC Risk Adjustment
- PERFORM+ Quality
- Maximizing CMS Bonus and Rebates Through Targeted STARS Analysis and Improvement
- PERFORM+ Regulatory
- Network Performance Evaluation

Compliance & Auditing

- Operational Readiness
- Organizational Readiness
- Auditing
- Establish Compliance Programs
- Evaluate Internal CMS Program Audit Readiness
- Conduct CMS Mock Audits
- RADV Audit Education and framework
- CMS findings Remediation and Corrective Action Support
- CMS Universe and Reporting Data validation

Vendor & Delegated Entities

- Request for Proposal (RFP) Development, Evaluation, Scoring and Vendor Selection
- Implementation
- Data Migration Services
- Post-Implementation Audit
- Vendor Performance Evaluation Audit
- Performance Management Services
- Vendor Contract Review Valuation Services

Provider Engagement

- Network Adequacy Assessment
- Provider Communication
- Provider Education
- Provider Data and Network Operations
- Value Based Payment Program (VBP) Deployment Framework
- VBP Playbook
- Population Health Management

Operations & Performance

- End-to-End CMS Enrollment Attestation Services
- Comprehensive Operations and Performance Review and Remediation (Root Cause Analysis and Corrective Actions)
- Establish/Assess KPI and Operational Performance (Monitoring and Reporting)
- Policy and Procedure Documentation Analysis and Development
- Customized Training Services

Business Transformation

- Program Management
- Organizational Readiness
- Restructuring Support
- Change Management
- Operational and Technical Integration Services
- System Migration Services
- Post- Manager Services

Clinical Outcomes & Medical Management

- Analysis and Support of Clinical Operations (Utilization Management, Case Management, Disease Management)
- NCQA/HEDIS Assessment and Remediation
- CitiusTech Tools
- PERFORM+ DataScale
- PERFORM+ Regulatory

Strategic Services & Market Readiness

- Market Readiness Strategic Plan (MA) Market Penetration Strategic Planning)
- Product Readiness Strategic Plan
- Provider Network Strategic Plan
- Ops/IT Strategic Plan